

HOSPITALITY. COMFORT. SAFETY.

Multilingual Fans Support Center “FansHotline24”

The Multilingual Fans Support Center “FansHotline24” will be operating for the first time during the World Cup from June 13 till July 16, 2018.

FansHotline24 will provide informational, legal and medical assistance to football fans in the following languages: Russian, English, German, French, Spanish, Portuguese, Arabic, Japanese, Persian and Chinese.

In case of need of an inquiry, a legal or medical issue or any other uncertain or conflict situation a football fan irrespective of his/her gender, age, country of residence and registration shall be able to receive a professional consultation 24/7 and FREE OF CHARGE by calling the FansHotline24: 8 (800) 775-76-88.

The FansHotline24 is supported by the Russian Football Union, Russian Football Premier-League, European Legal Service, EF Education First, Teledoctor24 in partnership with Tele2 Russia and City Sightseeing Russia.

